broadvoice®

Feature Codes

We have created a few features on our phones to make your office life easier.

Code	Feature	Description
Tran +* + Extension	Transfer to Voicemail	Transfers a call directly to that extension's voicemail box.
** + Extension**	Remote Call Pick Up	Picks up a call ringing at that extension's phone
*** 8 + Extension**	Intercom/Page	Pages directly to that extension's phone speaker
*** 9 + Extension**	Whisper	Whispers to the phone user while on a call for discreet interruption, or important messaging to the phone user. The caller on the other end of the phone will not hear the interruption.
*** 67 + Phone Number**	Block Caller ID	Blocks the outbound Caller ID from displaying on the destination phone.
*** 72 + Phone Number**	Call Forward	Enables call forwarding to an alternate phone number
*** 73**	Call Forward	Disables call forwarding
*** 97**	Voicemail Box	Access the voicemail box of the registered user of the phone. This code is preprogrammed to the message button on the phone panel.
*** 98**	Voicemail Portal	Connects to the voicemail login portal to access alternate voicemail boxes. A box number and PIN code are required to access the desired voicemail box.
Tran +*255	Blocked Number	Transfers the phone number to the Blocked Numbers list that can be managed via the portal