

Broadvoice Phone Feature Codes

The feature codes below are shortcuts to perform actions on any Broadvoice-provisioned phone



FEATURE	KEY CODE	DETAILS
Access personal voicemail box	* 97	Dial * 97 to login to your personal voicemail box.
Access any voicemail box	* 98 + Box Number + PIN	If you need to access a voicemail box other than your own, dial * 98 plus the voicemail box number and PIN code.
Caller ID blocking	* 67 + Your Phone Number	When calling out, your caller ID will not show.
Enable number forwarding	* 72 + 10-digit phone number	To forward calls to another phone, dial *72 and enter in the 10-digit phone number you want to forward the call to.
Disable number forwarding	* 73	Dial * 73 to stop number forwarding.
Page a specific phone	* 8 + Extension number	Dial * 8 followed by the extension number, to intercom on that extensions phone through their speaker phone.
Caller ID swapping	* + Feature Code + PSTN Number	Place a call out on a different caller ID. Feature codes are defined in Resources > Caller IDs.
Remote call pickup	* * + Extension Number	When a coworkers phone is being called, you can answer that call by dialing * * and their extension.
Whisper to a specific phone	* 9 + Extension Number	Dial * 9 followed by the extension number, to join that coworker's call and be able to talk to the coworker. The caller will not be able to hear you.
Transfer a call to an extension's voicemail	* + Extension Number	If a caller is requesting to speak with someone that is away from their desk or on another call, you can transfer the call straight to their voicemail.
Block a number	Transfer + * 255 + Transfer	Block a number from being able to call back. Blocked numbers can be managed on the portal under Resources > Blocked Numbers.